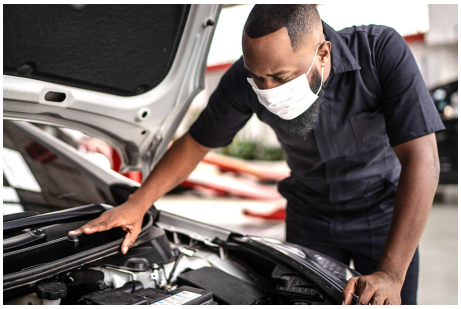
MIKE DEWINE
GOVERNOR OF OHIO

Ohio Department of Health

#IN THIS TOGETHER Ohio

Responsible RestartOhio

Consumer, Retail & Services



	Mandatory	Recommended Best Practices
Employees	• **Ensure min 6 ft between people, if not possible, install barriers** • Employees must perform daily symptom assessment* • Require employees to stay home if symptomatic • Face coverings must be worn at all times • Require regular handwashing • Place hand sanitizers in high-contact locations • Clean high-touch items after each use (e.g. carts, baskets)	• Group employees by shift to reduce exposure
Customers & Guests	• **Ensure minimum 6 ft between people** • Specify hours for at-risk populations (e.g. elderly) • Place hand sanitizers in high-contact locations • Ask customers and guests not to enter if symptomatic • Face coverings to be worn while shopping or visiting • Stagger entry of customers and guest	• Health questionnaire for symptoms at entry point • Provide face coverings upon entry • Where possible, accept customers by appointment only • Increase availability for curb-side pickup • Consider suspending return policies
Physical Spaces	• **Ensure minimum 6 ft between people, if not possible, install barriers** • Post social distancing signage & disinfect high-contact surfaces hourly • Clean merchandise before stocking if possible • Establish maximum capacity (e.g. 50% of fire code) • Discontinue self-service food stations, product samples • Food courts remain closed	• Close once a week for deep cleaning • Maximize available checkout space to promote social distancing (e.g., space customer lines with floor markers, use alternate registers) • Use contact-less payments where possible • Increase capacity for delivery and curb-side pickup
Confirmed Cases	• Immediately isolate and seek medical care for any individual who develops symptoms while at work • Contact the local health district about suspected cases or exposures • Shutdown shop/floor for deep sanitation if possible	• Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/ notifications • Once testing is readily available, test all suspected infections or exposures • Following testing, contact local health department to initiate appropriate care and tracing

**Daily symptom assessments should include taking your temperature with a thermometer and monitoring for fever. Also watch for coughing or trouble breathing.*