



September 17, 2018

Dear Resident or Small Business Owner:

You currently participate in the City of Youngstown Natural Gas Program with IGS Energy of Dublin, Ohio as your supplier. IGS Energy and your community are pleased to announce that a new fixed rate has now been secured for you. Beginning with the November 2018 billing cycle, your rate for your natural gas will be **\$3.34 per MCF** plus applicable taxes and Dominion East Ohio charges.

Your fixed rate of **\$3.34 per MCF** will remain in effect through your October 2019 billing period.

If you would like to discontinue your participation in the City of Youngstown Natural Gas Program you may cancel your service with no cancellation fee by providing notice to IGS Energy within 30 days of the date of this letter. If you do nothing you will continue your service with IGS Energy at **\$3.34 per MCF** through your October 2019 billing period.

If you have any questions regarding this letter or would like to be removed from the City of Youngstown Natural Gas Program, please contact IGS Energy at 1-877-353-0162 Monday through Friday, 8 a.m. to 8p.m. (ET). For general information on natural gas deregulation in Ohio, you can also visit the Web Site of the Public Utilities Commission of Ohio at ([www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)).

Thank you once again for participating in the City of Youngstown Natural Gas Program. We look forward to continuing to serve your natural gas needs.

Sincerely,

IGS Energy

Your IGS Energy Customer ID is: **0123456**



PO Box 9060 Dublin, OH 43017  
Address Service Requested

**IMPORTANT NOTICE REGARDING YOUR NATURAL GAS PROGRAM**

1 - 1 - 0123456 - (12282220) - Agg-Test  
TEST CUSTOMER  
6100 EMERALD PKWY  
DUBLIN OH 43017

